

# Training programme

This training programme needs to be completed and attached to the trainee's enrolment form (training agreement).



## Clubs Savvy Award – Level 3

20

Min credits  
to achieve

4

Months to  
complete

### Training plan – Unit standards

This training plan is divided into learning outcomes. These outcomes are listed below. For each outcome, you must choose unit standards from the elective sections to meet the minimum credit requirements.

#### Training resources

The icons below indicate what resources are available for each unit standard listed.

= Learning material and assessment      = Assessment only

The icons below indicate which assessments require verification from the trainee's manager, supervisor or trainer.

✓ = Assessment has verification task      ✗ = Assessment doesn't have verification task

#### Clubs Savvy Core selection

##### Mandatory unit standards

Trainee must complete these unit standards:

Resources	Unit #	Unit standard title	Level	Credits	Selected
✓	27927	Apply health, safety and security practices to a work role in a service delivery workplace	3	5	<input checked="" type="checkbox"/>
✓	27928	Interact with other staff and managers, and customers to provide service delivery outcomes	3	5	<input checked="" type="checkbox"/>
✓	27929	Apply standard operating procedures and the code of conduct to a work role in a service delivery workplace	3	5	<input checked="" type="checkbox"/>
✓	27955	Apply food safety practices in a food-related establishment	3	5	<input checked="" type="checkbox"/>
Total credits selected for outcome:				20	
Minimum required: 20 credits in total					

### Where to start with your training

When you receive your printed training resources or have been activated on the e-learning platform, we suggest you complete the following assessments first. The goal is to complete 10 credits in the first 3 months from enrolling.

Resources	Unit #	Unit standard title	Level	Credits
✓	27927	Apply health, safety and security practices to a work role in a service delivery workplace	3	5
✓	27928	Interact with other staff and managers, and customers to provide service delivery outcomes	3	5

## Service plan options

Select (tick) which service and payment plan you would like for this training programme. If you are unsure and need more details, please talk to your ServiceIQ Advisor.

	PROGRAMME FEES			
	Programme Registration Fee	Workplace Assessor	Zero Fees (ServiceIQ MoU)	Not for Profit Organisation
<b>Domestic Learner</b>	<b>\$54 (excl GST)</b> One-off Charge	<b>\$0 (excl GST)</b> No Charge	<b>\$0 (excl GST)</b> No Charge	<b>\$0 (excl GST)</b> No Charge
	<input type="checkbox"/> I choose this plan	<input type="checkbox"/> I choose this plan	<input type="checkbox"/> I choose this plan	<input type="checkbox"/> I choose this plan
<b>Non-Domestic Learner</b>	<b>\$529 (excl GST)</b> Prepay One-off Charge	<b>\$475 (excl GST)</b> Prepay One-off Charge	<b>\$475 (excl GST)</b> Prepay One-off Charge	<b>\$475 (excl GST)</b> Prepay One-off Charge
	<input type="checkbox"/> I choose this plan	<input type="checkbox"/> I choose this plan	<input type="checkbox"/> I choose this plan	<input type="checkbox"/> I choose this plan
<b>Plan Includes</b>	<ul style="list-style-type: none"> <li>✓ Printed Resources (incl freight).</li> <li>✓ ServiceIQ Assessment Service (includes re-assessment).</li> <li>✓ Support as determined by a ServiceIQ Advisor.</li> <li>✓ NZQA Consistency Fee (where applicable).</li> <li>✓ NZQA Credit reporting.</li> <li>✓ Certificate.</li> </ul>	<ul style="list-style-type: none"> <li>✓ Printed Resources (incl freight).</li> <li>✓ No ServiceIQ Assessment Service required.</li> <li>✓ Support as determined by a ServiceIQ Advisor.</li> <li>✓ NZQA Consistency Fee (where applicable).</li> <li>✓ NZQA Credit reporting.</li> <li>✓ Certificate.</li> </ul>	<ul style="list-style-type: none"> <li>✓ Printed Resources (incl freight).</li> <li>✓ ServiceIQ Assessment Service &amp; re-assessment (where required).</li> <li>✓ Support as determined by a ServiceIQ Advisor.</li> <li>✓ NZQA Consistency Fee (where applicable).</li> <li>✓ NZQA Credit reporting.</li> <li>✓ Certificate.</li> </ul>	<ul style="list-style-type: none"> <li>✓ Printed Resources (incl freight).</li> <li>✓ ServiceIQ Assessment Service (includes re-assessment).</li> <li>✓ Support as determined by a ServiceIQ Advisor.</li> <li>✓ NZQA Consistency Fee (where applicable).</li> <li>✓ NZQA Credit reporting.</li> <li>✓ Certificate.</li> </ul>
<b>Payment Terms and Conditions</b>	<b>Domestic Learner Payment</b> *Please select payment method below.  <b>Non-Domestic Learner Payment</b> *Payment upfront is required. *Payment can be made via debit/credit card or online bank deposit. *Please select payment method below.	<b>Domestic Learner Payment</b> *No payment applies.  <b>Non-Domestic Learner Payment</b> *Payment upfront is required. *Payment can be made via debit/credit card or online bank deposit. *Please select payment method below.  *The Workplace Assessor must have the scope to assess this programme.  *ServiceIQ will charge the relevant Programme Registration Fee should the workplace no longer meet the requirements of this plan.	<b>Domestic Learner Payment</b> *No payment applies.  <b>Non-Domestic Learner Payment</b> *Payment upfront is required. *Payment can be made via debit/credit card or online bank deposit. *Please select payment method below.	<b>Domestic Learner Payment</b> *No payment applies.  <b>Non-Domestic Learner Payment</b> *Payment upfront is required. *Payment can be made via debit/credit card or online bank deposit. *Please select payment method below.
	<b>*All fees exclude GST. When payment is requested, an invoice will be sent showing the total GST inclusive fee to be paid.</b>			
<b>Refund Terms and Conditions</b>	<b>*If the trainee withdraws within 30 days of invoice, 100% of the fee (less a \$50 + GST admin fee) will be refunded.</b> <b>*If the trainee withdraws within 60 days of invoice, 50% of the fee (less a \$50 + GST admin fee) will be refunded.</b> <b>*After 60 days, this fee is non-refundable and non-transferable.</b>			

## Invoice and payment method

Indicate (tick) below who should be invoiced for this training.

<input type="checkbox"/> Trainee	<input type="checkbox"/> Employer	<input type="checkbox"/> No Charge (Please state reason below)	<input type="checkbox"/> Third Party (Please specify below)

Indicate (tick) below a preferred payment method.

<input type="checkbox"/> Debit/Credit Card	<input type="checkbox"/> Online Bank Deposit	<input type="checkbox"/> No payment required
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## Training resources

What training resources would you like?

<input type="checkbox"/> Printed resources * (1033)	<input type="checkbox"/> Online resources (AMS 1035)	<input type="checkbox"/> No resources required
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\* If you require printed resources, where would you like the training resources delivered to?

<input type="checkbox"/> Workplace	<input type="checkbox"/> Head office	<input type="checkbox"/> ServiceIQ Advisor	<input type="checkbox"/> Other – Please specify below

### SERVICEIQ OFFICE USE ONLY

Programme name: Clubs Savvy Award – Level 3

Resources codes

Printed	Full code: MTPHSAWTR
Online	Full code: ITPHSAEWTR

Unit standard and version expiry dates:

Unit #	Unit standard title	Expiry date
	None as at June 2025	