

SAY HELLO TO THE NEW LOOK CLUBS NEW ZEALAND APP



The Clubs New Zealand App is all about helping you get more out of your membership and that is why we have listened to your feedback, and introduced a raft of improvements to the app, for a more seamless experience.

The club locator features an interactive map allowing you to easily see the clubs nearest you. Filters allow you to narrow your search results based on specific sporting interests or use the search to find a specific club. You can add clubs to your favourites list making it easier than ever to get in touch or use the favourites when planning your next road trip around New Zealand.

Visiting a club within the Clubs New Zealand family is a breeze with the digital membership card. Once you have signed into the app you will be able to show your in app digital membership card when travelling to other clubs or when shopping with one of our partners*.

How do I get the Clubs New Zealand App?

Visit the Apple App Store or Google Play Store and search for Clubs New Zealand.

Alternatively use your phones camera to scan the applicable QR code below:

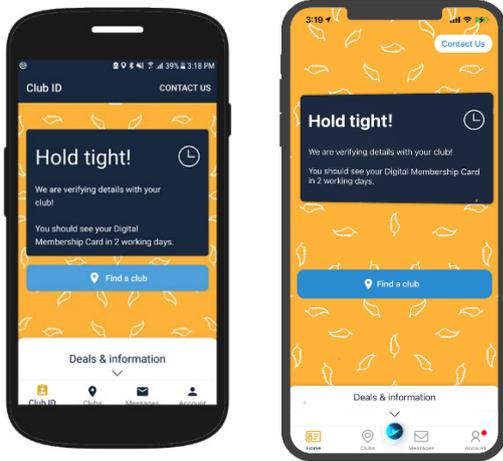


How do I sign up?

If you are already a club member but have never used the app before, open the app and tap “sign up”.

You will need to enter your details into the sign-up form before creating a password. Once you have filled in the sign-up form tap “Sign Up”.

Often, we are able to verify your membership straight away, however, sometimes we may need a little longer. If we are unable to verify your membership straight away the digital membership card will display a message advising you to Hold Tight! As soon as we have verified your membership with your home club, the digital membership card will update automatically for you.



I've Used the App before, but do not have a password.

Open the app and click "Log in", you will see a link called "Don't have a password yet?" click that and enter your email and your preferred password and click log in.

This will take you straight to your digital membership card.

If you were logged into the app when it updated, you may find that it is currently displaying the Hold Tight! message. If this is the case navigate to the account tab and tap "Log out" if you are on Apple or "Sign out" if you are on Android. This will take you back to the home screen so that you can create your password.

The App says that my email is already taken, what do I do?

The App does require users to have a unique email address. If you receive this error message, it means the email address is already assigned to a user and you will need to use a different email address for the app.

I have forgotten my password, what do I do?

Click log in and then click the "Forgot password?" link, follow the prompts to reset your password.

My digital membership card has expired, how do I update it?

If you need to update any details on your digital membership card, please contact enquiries@clubsnz.com

Need Help

If you find yourself stuck, please get in touch with Clubs New Zealand on 0800 425 827 we are always here to help.