

2021 CLUB MANAGEMENT CONFERENCE DRAFT AGENDA

TUESDAY 16 NOVEMBER

| 12PM – 5PM | Registrations at the Whangamata Club |
|-------------|---|
| 3PM – 5PM | Afternoon Icebreaker – Activity to be confirmed |
| 6PM Onwards | Welcome Function and Quiz |

WEDNESDAY 17 NOVEMBER

| 8AM — 9AM | Breakfast at the Whangamata Club |
|-------------------|--|
| | Registrations Continue |
| 9.00AM — 9.10AM | WELCOME TO THE 2021 CLUB MANAGEMENT CONFERENCE |
| | Lee Davis — Club Manager's Group President Mike Williams — Whangamata Club Manager Terry Ray - Clubs New Zealand President |
| 9.15AM — 10.15AM | EMPLOYMENT 101 |
| 10.20AM — 10.50AM | EMPLOYMENT INSURANCE – ITS NOT PRETTY IN THE CLUB INDUSTRY |
| 10.55AM — 11.15AM | Morning Tea |
| 11.20AM — 12.15PM | EMPLOYMENT 101 CONT. |
| 12.20PM — 1.20PM | Lunch |
| 1.25PM – 2.25PM | EMPLOYMENT 101 CONT. |
| 2.30PM – 2.50PM | Afternoon Tea |
| 2.55PM – 3.25PM | MIGRANT OPPORTUNITIES. |

| 3.30PM – 4.50PM | EMPLOYMENT 101 CONT. |
|-----------------|-------------------------------------|
| 4.50PM – 5PM | Wrap up of the day |
| 6PM Onwards | Informal nibbles and Race Challenge |

THURSDAY 18 NOVEMBER

| 7AM — 8AM | Breakfast at the Whangamata Club |
|-------------------|--|
| 9AM — 10.30AM | GETTING YOUR FOOD PROGRAM RIGHT – TRENDS, COMPLIANCE, Opportunities |
| 10.35AM — 11.05AM | Morning Tea |
| 11.05AM — 12.10PM | GET YOUR GAME FACE ON - HOSPITALITY CHANGES YOU SHOULD MAKE |
| 12.15PM – 1.10PM | Lunch |
| 1.15PM – 2PM | CLUBS NEW ZEALAND UPDATE |
| 2.05PM – 3PM | CLUB MANAGERS PANEL |
| 3PM – 3.20PM | Afternoon Tea |
| 3.25PM – 4PM | CLUB MANAGERS MEETING |
| 6PM — LATE | Wrap up Dinner at the Whangamata Club |

Please note that this is a draft programme and is subject to change.